



Office Location
Principal Warranty Corp
325 E George Hopper Rd, Suite 201A
Burlington, WA 98233

Mailing Address
Principal Warranty Corp.
1500A E. College Way, PMB 541
Mount Vernon, WA 98273

Main Phone: (360) 848-7922
Main Fax: (360) 848-7923
www.principalwarrantycorp.com

Office Hours
Claims: Monday – Friday 6:00am – 5pm (PST)
Administrative: Monday – Friday 8am – 5pm (PST)

Claims

Toll Free Claims: (855) 251-7175
Claims Fax: (360) 686-7763
Vehicle Service Contract Claims Email: claims@pwcteam.com
GAP Contract/Waiver Claims Email: claims@principalautogap.com
Claims Manager – Jose Solorzano

24-Hour Roadside Assistance

Principal Auto Care, Principal Luxury Care, Principal Total Care
SafeRide Motor Club (877) 211-8136
Principal Car Care Ancillary Programs
On Road Motor Club (844) 235-8752

Customer Service/Client Support

(866) 330-6117
Agent Support Email: agentservices@pwcteam.com
Customer Support Email: dealerservices@pwcteam.com
Cancellations Email: cancellations@pwcteam.com
Administrative Support: admin@pwcteam.com
Remittances, Contract Revisions, Cancellations, Transfers, Contract Administration Program (DAP), Reports, Claim Payments, Accounting
Client & Agent Support – Victoria Spelman
Customer Service/Administrative Assistant – Katie Raap, Tiffany Del Pozzo, Rylie McClure

Forms & Marketing Materials

(866) 330-6117
www.principalwarrantycorp.com/forms
orders@pwcteam.com

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