

Principal Contract Administration

User Reference Guide



Phone: 360-848-7922 Email: dealerservices@principalwarrantycorp.com www.principalwarrantycorp.com

User Reference Guide

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Getting Started

Principal Warranty Corp's Contract Administration utilizes F&I Admin's SCS Auto platform for the administration of all of PWC's F&I products – Principal Auto Care, Principal Basic Care, Lifetime Warranty Care, Principal Auto GAP, Prepaid Maintenance, and Principal Car Care Ancillary Products. The fully integrated, web-based solution with eContracting, eRemittance, and eReporting capabilities allows access to real time data 24/7 using only a web browser. Part of PWC's commitment to provide better processes, products, and profits!

Getting Started:

- Go to principalwarrantycorp.com or your desktop shortcut and log in using your User ID and Password.
- You will be prompted to create a new password the first time you log in. Passwords are case sensitive and must be at least 8 characters and include at least one number (the last two passwords cannot be reused).

If you enter the wrong User ID or Password information three times in a row, the account will automatically lock, and you'll need to request a new password by clicking on the 'Forgot your password?' link.

- If you forgot your password, there is a 'Forgot your password?' link on the Login Screen. If you need help you may also contact PWC Dealer Services at (360) 848-7922.

Log In Screen



[Help](#) | [Contact Us](#)

Log In

User ID (Email):

Password:

Remember me next time.

[Forgot your password?](#)

Help = Access to User Guide

Contact Us = How to reach PWC

Note: Access is dependent on assignment of authorized user credentials under predefined user role setup



Principal Contract Administration



User Reference Guide
F & I Manager

Phone: 360-848-7922 Email: dealerservices@principalwarrantycorp.com www.principalwarrantycorp.com

Quote Screen

Customer

Vehicle (Truck/2018/HONDA/PILOT/EXL)

VIN: 5FN1F6H51JB034990 Odometer: Mfg. Warr. Start Date: Veh. Purchase Price: Veh. Purchase Date: Ownership: New Pre-Owned

Attributes: (Truck/2018/HONDA/PILOT/EXL/Normal/Sport Utility Vehicle/6 Cylinders/All Wheel Drive/213 CID / 3.5 L/Gas/0 - 6,000#/Non Luxury Mid Size CUV/Com| ...)

Stock #: Base Warranty: 36 / 36,000 Powertrain Warranty: 60 / 60,000

Loan/Lease

Deal Type	Term	Finance Amt	MSRP	NADA	APR	Monthly Pmt	1st Pmt Date	Balloon Amt	Residual Amt	Acct. #
Loan	60	\$16,595.00	\$18,959.00		2.8%					

Lienholder

Products

[Clear Template](#)

Program	Type	Plan	Term	Deductible	Retail (excl.taxes)	
LTW						Not Rated
VSC						Not Rated
GAP	Principal Auto GAP	Principal Auto GAP - h	60 months		\$747.00	Submit
MNT						Not Rated
GPS	GPS					
PTC						Not Rated
RAP						Not Rated
RAT						
RDD						Not Rated
RKP						Not Rated
RTW						Not Rated
RVP						Not Rated

\$747.00

Save Quote Print Quote Close Cancel Changes

From the Quote menu choose 'New' from the dropdown to create a new Quote.

These fields must be provided to save a quote:

- First Name
- Last Name
- VIN
- Deal Type
- Term
- Finance Amount
- Manufacturer's Warranty Start Date

Click 'Save Quote'

Print Quote Screen

Vehicle (Truck/2018/HONDA/PILOT/EXL) English

VIN: 5FN1F6H51JB034990 Odometer: Mfg. Warr. Start Date: Veh. Purchase Price: Veh. Purchase Date: Ownership: New Pre-Owned

Attributes (Truck/2018/HONDA/PILOT/EXL/Normal/Sport Utility Vehicle/6 Cylinders/All Wheel Drive/213 CID / 3.5 L/Gas/0 - 6,000#/Non Luxury Mid Size CUV/Com) ...

Stock # Base Warranty Powertrain Warranty
36 / 36,000 60 / 60,000

Loan/Lease

Deal Type	Term	Finance Amt	MSRP	NADA	APR	Monthly Pmt	1 st Pmt Date	Balloon Amt	Residual Amt	Acct. #
Loan	60	\$16,595.00	\$18,959.00		2.8%					

Lienholder

Products

Clear Template

Program	Type	Plan	Term	Deductible	Retail (excl.taxes)	
LTW						Not Rated
VSC						Not Rated
GAP	Principal Auto GAP	Principal Auto GAP - N	60 months		\$747.00	Submit

Principal Warranty Corp. Printed By: Anneleigh Newall

Purchase Date Jul 23, 2018

Vehicle: 5FN1F6H51JB034990 Truck 2018 HONDA PILOT EXL	Customer: John Smith OR	Seller: Oregon Test Dealer 1234 5th Street Milwaukee, OR 99852 (503) 123-4567
Odometer:	F&I Manager: Anneleigh Newall	

Product	Program	Plan	Options	Price
GAP	Principal Auto GAP	New Principal Auto GAP - NEW Term: 60 months \$0		\$747.00
TOTAL				\$747.00


\$747.00

Quote saved successfully.

From the Quote screen you can print the quote (optional).

Click 'Print Quote'

Additional Tools and Options



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[Help](#) | [Contact Us](#)

Welcome Annaleigh Newall | [Logout](#)

Quote ▾

Contract ▾

Remittance ▾

Claims

Reports

Settings

Quote

Plan Purchase Date: 07/23/2018 F&I Manager/Sales Associate: Annaleigh Newall

John Smith

Select Quote

[Show Ineligible Plans](#)

<input type="radio"/>	Program	Type	Plan	Term	Deductible	\$ Retail	Options Include Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	24/30,000	\$0	\$2,122.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	24/30,000	\$100	\$1,947.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	24/50,000	\$0	\$2,163.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	24/50,000	\$100	\$1,988.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	36/75,000	\$0	\$2,203.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	36/75,000	\$100	\$2,028.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	60/100,000	\$0	\$2,233.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	60/100,000	\$100	\$2,058.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care Day 1 Coverage	24/30,000	\$0	\$2,272.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care Day 1 Coverage	24/30,000	\$100	\$2,097.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care Day 1 Coverage	24/50,000	\$0	\$2,313.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care Day 1 Coverage	24/50,000	\$100	\$2,138.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care Day 1 Coverage	36/75,000	\$0	\$2,353.00	Option

[Print](#) [Select](#) [Cancel](#)


VSC 1-Basic Care High I ▾ User ▾ ▾ ▾ [Print](#) [Close](#)

GAP Principal Auto GAP ▾ Principal Auto GAP - ▾ 60 months ▾ \$747.00 ▾ [Submit](#) [Print](#) [Close](#)

MNT ▾ ▾ ▾ ▾ [Print](#) [Close](#)

GPS GPS ▾ ▾ ▾ [Print](#) [Close](#)

- From quote screen click magnifying glass to see all plans vehicle is eligible for.



PRINCIPAL
WARRANTY CORP.

Additional Tools and Options

PRINCIPAL WARRANTY CORP. Test11 - OREGON TEST DEALER [Help](#) | [Contact Us](#)
 Welcome Anneleigh Newall [Logout](#)

Quote Contract Remittance Claims Reports Settings

Quote
 Plan Purchase Date: 07/23/2018 F&I Manager/Sales Associate: Anneleigh Newall
 John Smith

Select Quote

[Show Ineligible Plans](#)

	Program	Type	Plan	Term	Deductible	Retail	Options
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	24/30,000	\$0	\$2,122.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	24/30,000	\$100	\$1,947.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	24/50,000	\$0	\$2,163.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	24/50,000	\$100	\$1,988.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	36/75,000	\$0	\$2,203.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	36/75,000	\$100	\$2,028.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	60/100,000	\$0	\$2,233.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care 90 day wait period	60/100,000	\$100	\$2,058.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care Day 1 Coverage	24/30,000	\$0	\$2,272.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care Day 1 Coverage	24/30,000	\$100	\$2,097.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care Day 1 Coverage	24/50,000	\$0	\$2,313.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care Day 1 Coverage	24/50,000	\$100	\$2,138.00	Option
<input type="radio"/>	1-Basic Care High Mileage	Used	PWC Basic Care Day 1 Coverage	36/75,000	\$0	\$2,353.00	Option

[Print](#) [Select](#) [Cancel](#)

VSC User

GAP [Submit](#)

MNT

GPS

- Click on triangle drop down to filter down by plan type, plan coverage level, term and/or deductible.
- Click on 'Retail' to adjust retail cost. Cost is reflected on all options available.
- Selecting an option will automatically carry the plan over to the quote screen. Selecting optional coverages can be done from this screen as well.
- You may choose to print all or filtered options by selecting the print link.



Additional Tools and Options



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Welcome Annaleigh Newall [Logout](#)

- Quote
- Contract
- Remittance
- Claims
- Reports
- Settings

Quote

Plan Purchase Date: 07/23/2018
F&I Manager/Sales Associate: Annaleigh Newall

Customer: (Smith, John)

First Name: John, MI: [blank], Last Name: Smith, Title: [blank]

Address: [blank], Address 2: [blank], City: [blank], State: OR, ZIP: [blank], Primary Phone: [blank], Secondary Phone: [blank]

Email: [blank], Alternate Contact: [blank], Language: English

Vehicle: (Truck/2018/HONDA/PILOT/EXL)

VIN: 5FNYF6H51JB034990, Odometer: 25, Mfg. Warr. Start Date: [blank], Veh. Purchase Price: [blank], Veh. Purchase Date: [blank], Ownership: New Pre-Owned

Attributes: (Truck/2018/HONDA/PILOT/EXL/Normal/Sport Utility Vehicle/6 Cylinders/All Wheel Drive/213 CID / 3.5 L/Gas/0 - 6,000#/Non Luxury Mid Size CUV/Com) ...

Stock #: [blank], Base Warranty: 36 / 36,000, Powertrain Warranty: 60 / 60,000

Loan/Lease

Deal Type	Term	Finance Amt	MSRP	NADA	APR	Monthly Pmt	1st Pmt Date	Balloon Amt	Residual Amt	Acct. #
Loan	60	\$16,595.00	\$18,959.00	[blank]	2.8%	[blank]	[blank]	[blank]	[blank]	[blank]

Lienholder

Products

Program	Type	Plan	Term	Deductible	Retail (excl.taxes)
LTW 3-3 Preferred LW	User	3-3 Preferred Limited	3/3,000	100	[blank]

Information

Effective Date	Expiration Date	Effective Odometer	Expiration Odometer
07/22/2018	10/22/2018	25	3025

Buttons: Submit, Information, X

- Click the information button for contract expiration mileage and date.



Submit a Contract

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Quote

Plan Purchase Date: 07/23/2018
F&I Manager/Sales Associate: Anneleigh Newall

Customer: (Smith, John)

First Name: John, MI: , Last Name: Smith, Title: , Address: , Address 2: , City: , State: OR, ZIP: , Primary Phone: , Secondary Phone: , Email: , Alternate Contact: , Language: English

Vehicle: (Truck/2018/HONDA/PILOT/EXL)

VIN: 5FN1F6H51JB034990, Odometer: 25, Mfg. Warr. Start Date: , Veh. Purchase Price: , Veh. Purchase Date: , Ownership: New Pre-Owned

Attributes: (Truck/2018/HONDA/PILOT/EXL/Normal/Sport Utility Vehicle/6 Cylinders/All Wheel Drive/213 CID / 3.5 L/Gas/0 - 6,000#/Non Luxury Mid Size CUV/Comj ...)

Stock #: , Base Warranty: 36 / 36,000, Powertrain Warranty: 60 / 60,000

Loan/Lease

Deal Type	Term	Finance Amt	MSRP	NADA	APR	Monthly Pmt	1st Pmt Date	Balloon Amt	Residual Amt	Acct. #
Loan	60	\$16,595.00	\$18,959.00		2.8%					

Lienholder

Products

Program	Type	Plan	Term	Deductible	Retail (excl.taxes)	Submit
LTW	3-3 Preferred LW	User	3-3 Preferred Limited 1	3/3,000	100	Submit
VSC	1-Basic Care High 1	User				Submit
GAP	Principal Auto GAP	Principal Auto GAP - 1	60 months		\$747.00	Submit
MNT						Submit
GPS	GPS					Submit

To Submit a Quote and Create a Contract the following fields must be provided:

- First Name
- Last Name
- Address
- City
- State
- Zip
- Deal Type
- Term
- Finance Amount
- Product(s)
- Term
- Retail Price

Preview Contract
Click 'Submit' to generate the contract(s).

Only Submit Valid Contracts. Always Review Prior to Submitting.

If edits or additional information is added, click 'Save Quote' before 'Submit'.

Note: Required fields vary by product.

Contracted Products



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[Help](#) | [Contact Us](#)
Welcome Test Test [Logout](#)

Quote ▾ Contract Remittance Claims Settings

Quote

Plan Purchase Date: 07/23/2018
F&I Manager/Sales Associate: Annaleigh Newall

Customer: (Smith, John)

First Name: John, MI: , Last Name: Smith, Title:
Address: 123 Broadway, Address 2: , City: Portland, State: OR, ZIP: 97245, Primary Phone: , Secondary Phone:
Email: , Alternate Contact: , Language: English

Vehicle: (Truck/2018/HONDA/PILOT/EXL)

VIN: 5FNYP6H51JB034990, Odometer: , Mfg. Warr. Start Date: , Veh. Purchase Price: , Veh. Purchase Date: , Ownership: New Pre-Owned

Attributes: (Truck/2018/HONDA/PILOT/EXL/Normal/Sport Utility Vehicle/6 Cylinders/All Wheel Drive/213 CID / 3.5 L/Gas/0 - 6,000#/Non Luxury Mid Size CUV/Com ...

Stock #: , Base Warranty: 36 / 36,000, Powertrain Warranty: 60 / 60,000

Loan/Lease

Deal Type	Term	Finance Amt	MSRP	NADA	APR	Monthly Pmt	1st Pmt Date	Balloon Amt	Residual Amt	Acct. #
Loan	60	\$16,595.00	\$18,959.00		2.8%					

Lienholder

Products

Contracted Products

Product	Program	Type	Plan	Term	Deductible	Retail	
GAP	Principal Auto GAP		Principal Auto GAP - NEW	60 months		\$747.00	150PGR00061651W
GPS	GPS		GPS \$5000 ATS New	60 months		\$439.00	FCCG00061652
RAT	Anti-Theft New		Anti-Theft \$5000	48 months		\$75.00	FCCAT00061653 Voided

Save Quote Print Quote Close Cancel Changes

After clicking 'Submit' a contract is generated as a PDF and can be printed for the customer's signature.

On the Quote screen, the contract will appear under Contracted Products.

Click Contract Number to view the contract's general information screen.

Click PDF icon to view the PDF contract.



Search for a Quote

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Quote Contract Remittance Claims Settings

Search By: F&I Manager/Sales Associate ALL Search Add New

Plan Purchase Date From: To:

Customer	VIN	Asset Type/Year/Make/Model/Trim	Plan Purchase Date	F&I Manager/Sales Associate	Product	Stock #	Edit
Smith, John	JB034990	Truck 2018 HONDA PILOT EXL	07/23/2018	Annaleigh Newall	GAP, GPS, RAT		

From the Quote menu choose 'Search' from the dropdown.

Search By:

- Customer Last Name
- VIN
- Year/Make/Model
- Stock Number
- F&I Manager/Sales Associate

Click on the VIN link to view the Quote screen.

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Quote Contract Remittance Claims Settings

Plan Purchase Date: 07/23/2018 F&I Manager/Sales Associate: Annaleigh Newall

Customer: (Smith, John)

First Name: John Last Name: Smith Title: Address: 123 Broadway City: Portland State: OR ZIP: 97245 Primary Phone: Secondary Phone: Email: Alternate Contact: Language: English

Vehicle: (Truck2018/HONDA/PILOT/EXL)

VIN: 5FN1F9H51JB034990 Odometer: 36 / 36,000 Mfg. Warr. Start Date: 60 / 60,000 Veh. Purchase Price: Veh. Purchase Date: Ownership: New Pre-Owned

Attributes: (Truck2018/HONDA/PILOT/EXL/Normal/Sport Utility Vehicle/6 Cylinders/All Wheel Drive/213 CID / 3.5 L/Gas/O - 6,000\$/Non Luxury Mid Size SUV/Com ...)

Deal Type	Term	Finance Amt	MSRP	NADA	APR	Monthly Pmt	1 st Pmt Date	Balloon Amt	Residual Amt	Acct. #
Loan	60	\$16,595.00	\$18,959.00		2.8%					

Product	Program	Type	Plan	Term	Deductible	Retail	Stock #	Status
GAP	Principal Auto GAP		Principal Auto GAP - NEW	60 months		\$747.00	150PGR000816511W	
GPS	GPS		GPS \$5000 ATS New	60 months		\$439.00	PCCG00081652	
RAT	Anti-Theft New		Anti-Theft \$5000	48 months		\$75.00	PCCAT00081653	Voided

Save Quote Print Quote Close Cancel Changes

From here you can click the Contract Number to go to the contract general information screen, or click the PDF icon to view the contract.

Note: You can click the column titles in the black bar to sort the search results in ascending or descending order.

Quotes will only stay in the system for 30 days until they expire. After 30 days you will need to re-enter the information.

Symbol Definitions

Test11 - OREGON TEST DEALER

Quote Contract Remittance Claims Settings

General Information [Back to Quote](#)

Purchase Date: 07/23/2018 Customer Name: Smith, John Vehicle: 5FNYF6H51JB034990 [Attributes](#)
Mfg. Warr. Start Date: Oregon Test Dealer Address: 123 Broadway Truck 2018 HONDA PILOT EXL
Seller: Annalsigh Newwall Primary Ph.: Portland, OR 97245 Sale Odometer: 0
F&I Manager/Sales Associate: [Quote](#) Secondary Ph.: Veh. Purchase Date:
Recipient ID: Email: Ownership:
Stock #: Language: EN
Deal Type: Loan Alt. Contact:
Lienholder: [Edit Lienholder](#) [Edit Customer Information](#)

Guaranteed Asset Protection (150PGR00061651W) Pending **P**

Plan Type: New Term: 60 APR: 2.80% Amount Financed: \$16,595.00 Retail (excl. taxes): \$747.00
Program: Principal Auto GAP First Payment Date: Monthly Payment: Balloon Amount:
Plan Name: Principal Auto GAP - NEW Residual Amount: Account Number: MSRP: \$18,959.00
Added Options: [Covered Components](#) Payment Single Option: Pay NADA:
Effective Date: 07/23/2018 - 07/23/2023

Claims [Copy of Contract](#) [Re-generate Contract](#) [Cancellation Quote](#)

Status Symbols designate the status of the contract.

See the status symbol definitions below.

- P** Pending: Submitted but NOT Remitted
- A** Active: Submitted, Remitted AND Paid
- C** Cancelled: Contract Cancelled
- R** Rejected: Contract Rejected

- P\$** Pending Billed: Submitted AND Remitted
- V** Void: Voided Contract
- E** Expired: Contract Term Expired

Principal Contract Administration



User Reference Guide
Office Manager

Phone: 360-848-7922 Email: dealerservices@principalwarrantycorp.com www.principalwarrantycorp.com

Contract Search

Test11 - OREGON TEST DEALER

Quote Contract Remittance Claims Settings

Search By: F&I Manager/Sales Associate Annaleigh Newall Search Advanced Search

Sale Date To:

Contract List

Customer ↑	VIN	Purchase Date	Product	Contract #	Term*	Retail	Edit
Smith, John	5FNYF6H51JB034990	07/23/2018	GAP	P 150PGR00061651W	60	\$747.00	
Smith, John	5FNYF6H51JB034990	07/23/2018	GPS	P PCCG00061652	60	\$439.00	
Smith, John	5FNYF6H51JB034990	07/23/2018	RAT	V PCCAT00061653	48	\$75.00	

Status: P - Pending P\$ - Pending-Billed A - Active V - Void C - Cancelled E - Expired R - Rejected

Search By:

- Status Symbol
- Product
- F&I Manager
- Contract #
- VIN
- Customer Last Name
- Customer First Name
- City
- State
- Zip Code
- Sales Date

Advanced Search:
Use this to search by a combination of fields.

Status Symbol Definition:

- P Pending: Submitted but NOT Remitted
- A Active: Submitted, Remitted AND Paid
- C Cancelled: Contract Cancelled
- R Rejected: Contract Rejected

- P\$ Pending Billed: Submitted AND Remitted
- V Void: Voided Contract
- E Expired: Contract Term Expired

Contract Info

Test11 - OREGON TEST DEALER

Quote Contract Remittance Claims Settings

General Information [Back to Quote](#)

Purchase Date:	07/23/2018	Customer Name:	Smith, John	Vehicle:	5FNYF6H51JB034990 Attributes
Mfg. Warr. Start Date:		Address:	123 Broadway Portland, OR 97245		Truck 2018 HONDA PILOT EXL
Seller:	Oregon Test Dealer			Sale Odometer:	0
F&I Manager/Sales Associate:	Annaleigh Newall Quote	Primary Ph.:		Veh. Purchase Date:	
Recipient ID:		Secondary Ph.:		Ownership:	
Stock #:		Email:			
Deal Type:	Loan	Language:	EN		
Lienholder:	Edit Lienholder	Alt. Contact:			
		Edit Customer Information			

Guaranteed Asset Protection (150PGR00061651W) Pending

Plan Type:	New	Term:	60	APR:	2.80%	Amount Financed:	\$16,595.00	Retail (excl. taxes):	\$747.00
Program:	Principal Auto GAP	First Payment Date:		Monthly Payment:		Balloon Amount:			
Plan Name:	Principal Auto GAP - NEW	Residual Amount:		Account Number:		MSRP:	\$18,959.00		
Added Options:	Covered Components	Payment Option:	Single Pay	NADA:					
		Effective Date:	07/23/2018 - 07/23/2023						

Claims

[Copy of Contract](#) **Re-generate Contract** [Cancellation Quote](#)

Click the Contract # from the search list to view the general information for that contract.

From this screen you can:

- Edit Lienholder*
- Edit Customer Information*
- View the Contract & Print
- Re-generate Contract

*If contract is Pending

Re-generate Contract: If a change is made, the contract must be Re-generated to update the PDF with the changed information.

The Customer Name cannot be changed. If you need to edit the customer name, please contact PWC.

Cancellation Quote

Test11 - OREGON TEST DEALER

Quote Contract Remittance Claims Reports Settings

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Welcome Test Test Logout

General Information [Back to Quote](#)

Purchase Date:	07/23/2018	Customer Name:	Smith, John	Vehicle:	5FNYP6H51JB034990	Attributes
Mfg. Warr. Start Date:		Address:	123 Broadway		Truck 2018 HONDA PILOT EXL	
Seller:	Oregon Test Dealer		Portland, OR 97245	Sale Odometer:	0	
F&I Manager/Sales Associate:	Annaleigh Newall	Primary Ph.:		Veh. Purchase Date:		
	Quote	Secondary Ph.:		Ownership:		
Recipient ID:		Email:				
Stock #:		Language:	EN			
Deal Type:	Loan	Alt. Contact:				
Lienholder:						

Guaranteed Asset Protection (150PGR00061651W) Active **A**

Plan Type:	New	Term:	60	APR:	2.80%	Amount Financed:	\$16,595.00	Retail (excl. taxes):	\$747.00
Program:	Principal Auto GAP	First Payment Date:		Monthly Payment:		Balloon Amount:			
Plan Name:	Principal Auto GAP - NEW	Residual Amount:		Account Number:		MSRP:	\$18,959.00		
Added Options:		Payment Option:	Single Pay	NADA:					
Covered Components		Effective Date:	07/23/2018 - 07/23/2023						

Claims

[Copy of Contract](#)

Re-generate Contract Cancellation Quote

Only Active contracts can be cancelled.

After choosing an active contract from the contract screen click 'Cancellation Quote' to calculate the cancellation amount.

A Active: Submitted, Remitted AND Paid

Cancellation Quote

PRINCIPAL WARRANTY CORP.

Test11 - OREGON TEST DEALER

Quote Contract Remittance Claims Reports Settings

Contract Information [Back To Contract](#)

Contract #: 150PGR00061651W
Sale Date: 07/23/2018
Customer: Smith, John
Seller: Oregon Test Dealer
Lienholder:

Cancellation Information

Cancel Date:
Cancel Odometer:
Cancel Reason:

Cancellation Rates

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Orig. Retail Cost:
Orig. Net Cost:
Non Ref. fee (Customer):
Non Ref. Commission (Customer):
Cancellation Fee:
Net Refund From Admin.:
Refund From Seller:
Cancellation Refund Amount:

Discard Changes **Calculate** Save Quote Cancel Contract Cancellation Report: Print

Cancellation quotes are calculated based on the mileage of the vehicle or the time period the contract has been in force and are subject to change due to increases in mileage or time.

If the administrator has notice of a lienholder or lessor and a discharge of lien is not provided, any refund may be issued jointly to the customer and the lienholder/lessor.

- Under Cancellation Information you will need to enter:
 - Cancel Date
 - Cancel Odometer
 - Cancel Reason
- Click 'Calculate' to calculate and view cancellation rates.
- Make sure to click 'recalculate' to ensure accurate quote is given.

Cancellation Quote



Test11 - OREGON TEST DEALER

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Quote Contract Remittance Claims Reports Settings

[Back To Contract](#)

Contract Information

Contract #: 150PGR00061651W
Sale Date: 07/23/2018
Customer: Smith, John
Seller: Oregon Test Dealer
Lienholder:

Cancellation Information

Cancel Date:
Cancel Odometer:
Cancel Reason:

Cancellation Rates

Orig. Retail Cost:	\$747.00	FACTORS	
Orig. Net Cost:	\$147.00	Term (%):	100.000
Non Ref. fee (Customer):	\$0.00	Mileage (%):	100.000
Non Ref. Commission (Customer):	\$0.00	Calc Method:	
Cancellation Fee:	(\$0.00)	Default Rule(OR)	
Net Refund From Admin.:	\$147.00	GAP Flat cancel A - Full Refund	
Refund From Seller:	\$600.00		
Cancellation Refund Amount:	\$747.00		

Discard Changes

Calculate

Save Quote

Cancel Contract

Cancellation Report:

Print

Cancellation quotes are calculated based on the mileage of the vehicle or the time period the contract has been in force and are subject to change due to increases in mileage or time.

If the administrator has notice of a lienholder or lessor and a discharge of lien is not provided, any refund may be issued jointly to the customer and the lienholder/lessor.

Once the calculation has been made click 'Save Quote'.

Cancellation Quote

Test11 - OREGON TEST DEALER

Quote Contract Remittance Claims Reports Settings

PRINCIPAL WARRANTY CORP.

Contract: CANCELLATION QUOTE Report Run Date: 04/27/2015 01:03 PM

Contract Information

Contract Number	AC200000237W	Sale Date	04/21/2015
Customer Last Name	Smith	Seller Name	Test Chevy of Seattle
Customer First Name	Sally	LienHolder Name	

Cancellation Information

Cancel Date	04/23/2015	Cancel Reason	Customer Request
Cancel Odometer	50,000		

Cancellation Rates

Non Refundable Fee	\$0.00	Term % Factor	100.000 %
Cancellation Fee	\$0.00	Mileage % Factor	100.000 %

TPA Information

Name
Address
Phone
Disclaimer

Please Note: This quote reflects current information as of today, and is subject to change daily. No Refund will be given until a proper request has been filed for in writing. If you have questions regarding the cancellation process, please contact our office. This quote is good for 10 days only. After that time, the cancellation refund amount will be based on the then-current information.

Discard Changes Calculate Save Quote Cancel Contract Cancellation Report: Print

Cancellation quotes are calculated based on the mileage of the vehicle or the time period the contract has been in force and are subject to change due to increases in mileage or time.

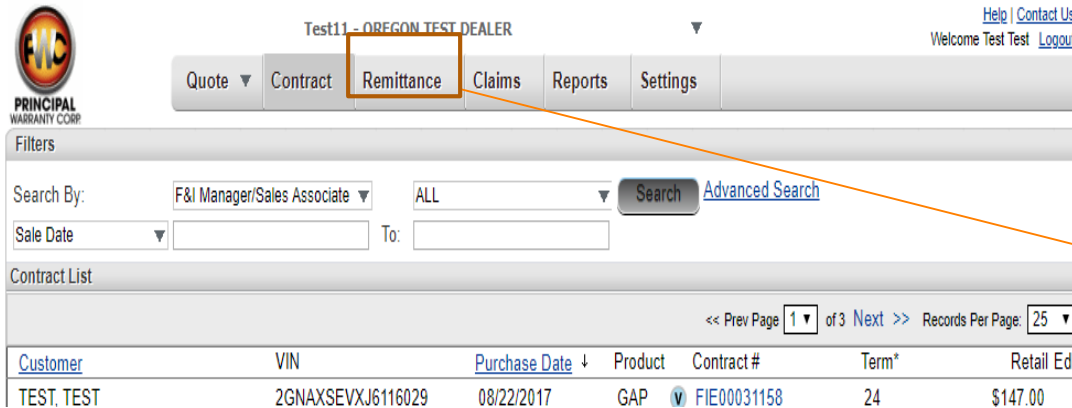
If the administrator has notice of a lienholder or lessor and a discharge of lien is not provided, any refund may be issued jointly to the customer and the lienholder/lessor.

After you click 'Save Quote' a cancellation quote worksheet will be created.

Click 'Print' to print the cancellation quote worksheet.

Printed cancellation quote worksheet and supporting documentation should be submitted to PWC via fax 360-848-7923 Attn: Cancellations

Remittance



The screenshot shows the Principal Warranty Corp. system interface. At the top left is the PWC logo and the text 'PRINCIPAL WARRANTY CORP.'. In the center, the user is logged in as 'Test11 - OREGON TEST DEALER'. On the right, there are links for 'Help | Contact Us' and 'Welcome Test Test | Logout'. Below the user information is a navigation menu with buttons for 'Quote', 'Contract', 'Remittance', 'Claims', 'Reports', and 'Settings'. The 'Remittance' button is highlighted with a red box. Below the navigation menu is a 'Filters' section with search options for 'F&I Manager/Sales Associate', 'ALL', and a 'Search' button. Below the filters is a 'Contract List' table with columns for Customer, VIN, Purchase Date, Product, Contract #, Term, and Retail Edit. The table contains one row of data for 'TEST, TEST' with VIN '2GNAXSEVXJ6116029', Purchase Date '08/22/2017', Product 'GAP', Contract # 'FIE00031158', Term '24', and Retail Edit '\$147.00'. An orange arrow points from the 'Remittance' button to the text on the right.

Click the 'Remittance' button. A separate tab will open.

Note: No edits can be made once a contract is remitted. Contact PWC Dealer Services to make any changes.

Once a contract is remitted the status symbol will change to: **P\$** Pending Billed.

Once the remittance is sent and payment is applied, the status symbol will change to: **A** Active.

Remittance

pureFI eStatement

UNREMITTED TRANSACTIONS REMITTANCES

Total Due: \$0.00

Total Count: 0

SAVE

PREVIEW

SUBMIT

Select transactions below to create a remittance.

1 - 1 of 1 results

« « 1 » »

FILTER PRODUCT DATE LIENHOLDER TYPE APPLY FILTER CLEAR FILTER

Q Search



<input type="checkbox"/>	Type	Date	Contract #	Customer	VIN	Product	Lienholder	Claim #	Total Remit
<input checked="" type="checkbox"/>	Contract New Business - Unbilled	07/23/2018	PCCG00061652	Smith, John	JB034990	GPS			\$139.00

Sort by product type,
date sold, lienholder, or
type of business.



Remittance

UNREMITTED TRANSACTIONS | REMITTANCES

Total Due: \$248.00 Total Count: 2 SAVE PREVIEW **SUBMIT**

1 - 2 of 2 results

FILTER GPS DATE LIENHOLDER TYPE APPLY FILTER CLEAR FILTER Search

<input checked="" type="checkbox"/>	Type	Date	Contract #	Customer	VIN	Product	Lienholder	Claim #	Total Remit
<input checked="" type="checkbox"/>	Contract New Business - Unbilled	07/26/2018	PCCG00061670	Rogers, Blake	HS153807	GPS			\$109.00
<input checked="" type="checkbox"/>	Contract New Business - Unbilled	07/23/2018	PCCG00061652	Smith, John	JB034990	GPS			\$139.00

1 - 2 of 2 results

Select contracts to be included on remittance

Remittance Print Preview Only

Remittance #: _____
Cycle Month: _____

Reviewed Date: 07/26/2018
Reviewed By: dealerservices
Seller: Test11
Oregon Test Dealer
1234 9th Street
Milwaukee, OR 99852

Remittance Instruction:
Please send remittance sheet and check payable to:
Principal Warranty Corp
1500A E. College Way, PMB 541
Mount Vernon, WA 98273
Thank you!

Payment Type: CHK - CHECK
Total Remit Due: \$248.00

Contract New Business - Unbilled Count: 2
Contract New Business - Unbilled Remit Amount: \$248.00

Cycle	Transaction	Month	Date	Customer	Contract #	F&I Manager	Product	Plan	Term	Deductible	VIN	Lienholder	Stock No	Remit Amount
	07/23/2018	Smith, John	PCCG00061652	Annaleigh Newall	GPS	GPS \$5000 ATS New	60/999/999	\$0.00	5FN9F6H4S1J8034990					\$139.00
	07/26/2018	Rogers, Blake	PCCG00061670	Test Test	GPS	GPS \$5000 ATS New	36/999/999	\$0.00	5TD0Y5G16H5153807					\$109.00

Preview remittance before submitting. After double checking the preview, submit remittance.



Remittance

UNREMITTED TRANSACTIONS REMITTANCES

Total Due: \$248.00 Total Count: 2 SAVE PREVIEW **SUBMIT**

1 - 2 of 2 results << < 1 > >>

FILTER GPS DATE LIENHOLDER TYPE APPLY FILTER CLEAR FILTER Search

<input checked="" type="checkbox"/>	Type	Date	Contract #	Customer	VIN	Product	Lienholder	Claim #	Total Remit
<input checked="" type="checkbox"/>	Contract New Business - Unbilled	07/26/2018	PCCG00061670	Rogers, Blake	HS153807	GPS			\$109.00
<input checked="" type="checkbox"/>	Contract New Business - Unbilled	07/23/2018	PCCG00061652	Smith, John	JB034990	GPS			\$139.00

1 - 2 of 2 results << < 1 > >>

On this screen, any contract upgrades will appear here to be selected to include on a remittance.

Remittance Search


UNREMITTED TRANSACTIONS REMITTANCES

REMITTED NOT PAID ALL REMITTANCES

1 - 1 of 1 results

PRODUCT SUBMISSION DATE Automatic, Manu... APPLY FILTER CLEAR FILTER

Q Search

	Cycle Month	Submission Date	Number	Remittance Amount	Amount Paid	Balance
	Jul 2018	07/26/2018	Test11-R-001	\$248.00	\$0.00	\$248.00

Click 'PDF' icon to redownload PDF version of previously submitted remittances

Click on the 'Remittances' tab

Search By:
•Product Type
•Submission Date

Click the hyper link to view the remittance details

Reports



PRINCIPAL
WARRANTY CORP.

Test11 - OREGON TEST DEALER

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Quote ▼

Contract

Remittance

Claims

Reports

Settings

Reports

Category:

[SCSRPT021A Billing Statement Test11 201804.pdf](#)

[SCSRPT021A Billing Statement Test11 201803.pdf](#)

[SCSRPT021A Billing Statement Test11 201802.pdf](#)

Available reports are in the dropdown Category menu:

- Billing Statement

Principal Contract Administration



User Reference Guide
Service Manager

Phone: 360-848-7922 Email: dealerservices@principalwarrantycorp.com www.principalwarrantycorp.com

Contract Search

test03 - TEST CHEVY OF SEATTLE

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Quote Contract Remittance Claims Reports Settings

Filters
To search for contracts sold outside this dealership please use Contract # or VIN #

Search By: Customer Last Name [] Search Advanced Search

Sale Date [] To: []

Contract List

Void	Customer	VIN	Purchase Date ↓	Product	Contract #	Term*	Retail	Edit
<input type="checkbox"/>	Smith, Sally	1FMHK7B8XCGA41591	04/21/2015	GAP	15PGFA00000238	48	\$635.00	
<input type="checkbox"/>	Smith, Sally	1FMHK7B8XCGA41591	04/21/2015	VSC	AC200000237W	36/36	\$2,012.00	

Status: P - Pending P\$ - Pending-Billed A - Active V - Void C - Cancelled E - Expired R - Rejected

Search By:

- Status Symbol
- Product
- F&I Manager
- Contract #
- VIN
- Customer Last Name
- Customer First Name
- City
- State
- Zip Code
- Sales Date

Advanced Search:
Use this to search by a combination of fields.

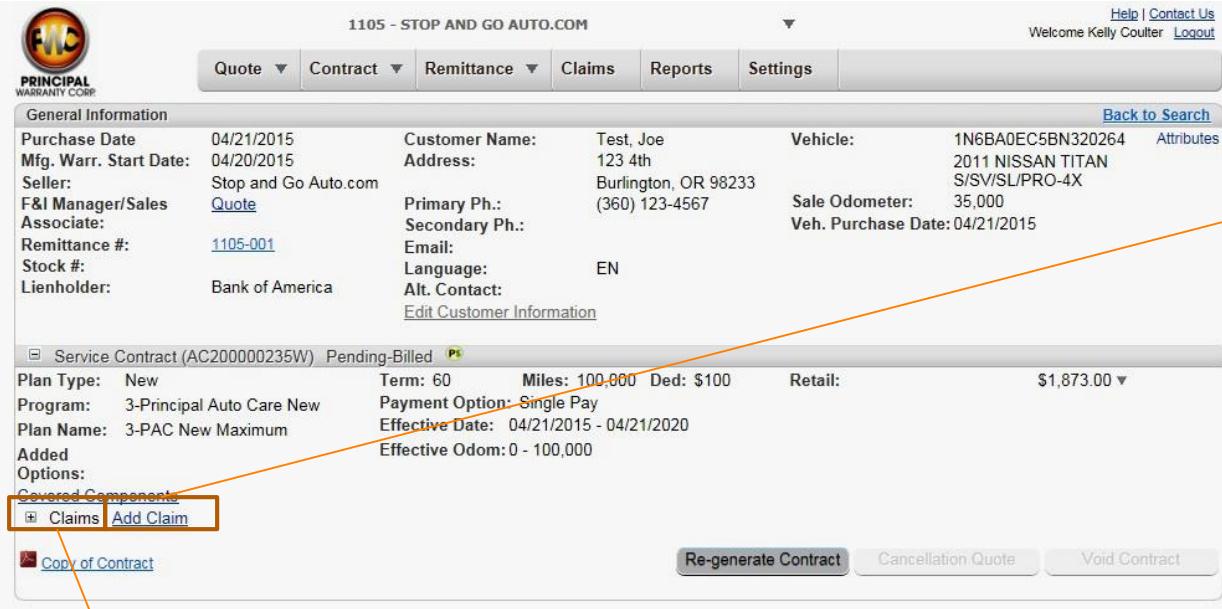
Click on customer contract # to begin claim.

Status Symbol Definition:

- P** Pending: Submitted but NOT Remitted
- A** Active: Submitted, Remitted AND Paid
- C** Cancelled: Contract Cancelled
- R** Rejected: Contract Rejected

- P\$** Pending Billed: Submitted AND Remitted
- V** Void: Voided Contract
- E** Expired: Contract Term Expired

Viewing Contract & Claims



1105 - STOP AND GO AUTO.COM

Help | Contact Us
Welcome Kelly Coulter Logout

Quote Contract Remittance Claims Reports Settings

General Information [Back to Search](#)

Purchase Date:	04/21/2015	Customer Name:	Test, Joe	Vehicle:	1N6BA0EC5BN320264	Attributes
Mfg. Warr. Start Date:	04/20/2015	Address:	123 4th		2011 NISSAN TITAN	
Seller:	Stop and Go Auto.com		Burlington, OR 98233		S/SV/SL/PRO-4X	
F&I Manager/Sales Associate:	Quote	Primary Ph.:	(360) 123-4567	Sale Odometer:	35,000	
Remittance #:	1105-001	Secondary Ph.:		Veh. Purchase Date:	04/21/2015	
Stock #:		Email:				
Lienholder:	Bank of America	Language:	EN			
		Alt. Contact:				
		Edit Customer Information				

Service Contract (AC200000235W) Pending-Billed ^{PS}

Plan Type:	New	Term:	60	Miles:	100,000	Ded:	\$100	Retail:	\$1,873.00
Program:	3-Principal Auto Care New	Payment Option:	Single Pay						
Plan Name:	3-PAC New Maximum	Effective Date:	04/21/2015 - 04/21/2020						
Added Options:		Effective Odom:	0 - 100,000						

[Covered Components](#)

Claims [Add Claim](#)

[Copy of Contract](#) [Re-generate Contract](#) [Cancellation Quote](#) [Void Contract](#)

From the customer contract screen, to start a claim for preauthorization, select 'Add Claim' which will take you to the Claim Information screen.

You may also start a claim by filling out an email claim form on PWC's website PrincipalWarrantyCorp.com or by calling PWC Claims department toll free at (360) 686-7711.

To view claims that have already been started or processed on this contract click on '+ Claims'.

Starting a Claim

test03 - TEST CHEVY OF SEATTLE

Quote Contract Remittance Claims Reports Settings

General Information

Contract #: AC200000237W Customer Name: Smith, Sally Vehicle: 1FMHK7B8XCGA41591 Attributes
Purchase Date: 04/21/2015 Address: 123 Anystreet 2012 FORD EXPLORER
Mfg. Warr. Start Date: Mfg. Warr. Start Date: Anytown, WA 98877 Sale Odometer: 24,000
Seller: Test Chevy of Seattle Primary Ph.: Veh. Purchase Date: 04/14/2015
F&I Manager/Sales Associate: Kelly Coulter Secondary Ph.:
Stock #: Email:
Lienholder: Language: EN Alt. Contact:
Plan Type: Used Term: 36 Miles: 36,000 Ded: \$100
Program: 2-Principal Auto Care Used Payment Option: Single Pay
Plan Name: 3-PAC Used Preferred Effective Date: 04/21/2015 - 04/21/2018
Effective Odom: 24,000 - 60,000

Claim Detail

Received Date: 04/23/2015 Loss Date: Loss Odometer: Repair Number:
Customer: Servicer:
Phone #: Contact:

Customer Complaint:

Cause:

Correction:

Additional Information:

Repair Details:

Loss Code	Loss Description	Cov.	Part #	Part Description	Qty	Part Price	Labor Time	Tax	Total
					0	\$0.00	0	\$0.00	\$0.00
					0	\$0.00	0	\$0.00	\$0.00
					0	\$0.00	0	\$0.00	\$0.00
								Requested :	\$0.00

Additional Information: Labor: \$0.00 Labor Tax: 0.000% Part Tax: 0.000% Deductible: \$100

Add... New Line Submit

In the Claim Detail section the following fields must be provided to submit a claim.

- Loss Date
- Loss Odometer
- Repair Order #
- Customer Phone #
- Service contact can be a name or direct phone #.

Key in the repair story. Manually type or copy+paste from RO. Text wraps around as needed. Use alphanumeric characters to separate repairs. As much detailed information entered in the CCC fields, the faster the claim process moves along.

Current labor rate, labor & sales tax rate (where applicable) and deductible are displayed here.

Entering Estimate

Claim Detail

Received Date: 07/26/2018 Loss Date: 07/26/2018 Loss: 18,999 Repair Number: 999999
 Customer Phone #: (999) 999-9999 Ext. Servicer Contact: 999-999-9999 Email: claims@principalwarrantycc

Customer Complaint:
Coolant leak

Cause:
Radiator leaking at left tank seam

Correction:
replace radiator

Additional Information:
Leaving for lunch, call me after 1pm

Summary:

Labor:	Labor Tax:	Part Tax:	Deductible:
\$159.00	0.00 %	0.00 %	\$100

Repair Details:

Loss Code	Loss Description	Cov.?	Part #	Part Description	Qty	Part Price	Labor Time	Tax	Total
CO006	Radiator	Y			0.000	\$0.00	1.000	\$0.00	\$159.00
CO006	Radiator	Y	1231321321	Radiator	1.000	\$450.00	4.000	\$0.00	\$1,086.00
					0	\$0.00	0	\$0.00	\$0.00
Requested (Before Deductible):									\$1,245.00

Add... **New Line** **Submit**

*A 'Y' or 'Yes' in a coverage field is only an indication that this type of part is eligible for coverage under the contract. The facts of the claim and reported failures will ultimately determine whether an affirmative coverage decision is made. The administrator will contact you with their coverage decision. Your online submission of this claim is your acknowledgment of how these fields are used within this claim submission tool and you will indemnify and hold F&I Admin, the obligor and the administrator harmless from any disclosure or reliance you make upon the 'Y' or 'Yes' in the coverage field

Use the 'Additional Information' as needed. Specific instructions on when or where to call back, rental request, customer waiting notices, etc can be added in this field.

Entering estimate: Click on option button to search for appropriate 'Loss Code'. The loss code describes the component that caused the breakdown. One loss code corresponds to each job & should be used for all parts & labor associated w/ that repair. Add new loss code for 2nd job and so forth.

Add as many lines as needed by clicking on the 'New Line' button.

Submitting Claim

Correction:

replace radiator

Additional Information:

Leaving for lunch, call me after 1pm

Repair Details:

Loss Code	Loss Description	Cov.??*	Part #	Part Description	Qty	Part Price	Labor Time	Tax	Total
CO006	Radiator	Y			0.000	\$0.00	1.000	\$0.00	\$159.00
CO006	Radiator	Y	1231321321	Radiator	1.000	\$450.00	4.000	\$0.00	\$1,086.00
CO006	Radiator	Y	NA	coolant	1.000	\$20.00	0.000	\$0.00	\$20.00
Requested (Before Deductible):									\$1,265.00

Add... **New Line**

Submit

*A 'Y' or 'Yes' in a coverage field is only an indication that this type of part is eligible for coverage under the contract. The facts of the claim and reported failures will ultimately determine whether an affirmative coverage decision is made. The administrator will contact you with their coverage decision. Your online submission of this claim is your acknowledgment of how these fields are used within this claim submission tool and you will indemnify and hold F&I Admin, the obligor and the administrator harmless from any disclosure or reliance you make upon the 'Y' or 'Yes' in the coverage field

Please note, part #s & part descriptions are required unless labor time is only entered. If part # is not available, enter 'NA' in the part # field.

When done, click on 'Submit' and you will receive a confirmation pop-up and reference #.

Phone #:

Contact:

Customer Complaint:

Coolant leak

Cause:

Radiator leaking

Correction:

replace radiator

Claim Submission Confirmation

Your claim has been submitted successfully. Please use Reference# I000003832 for future communications.

Loss Date	Loss Odom	Deductible	Claim Information	Claim Amount (Before Deductible)
07/26/2018	18,999	\$100	Radiator/Cooling	\$1,265.00

OK


Repair Details:

Loss Code	Loss Description	Cov.??*	Part #	Part Description	Qty	Part Price	Labor Time	Tax	Total
CO006	Radiator	Y			0.000	\$0.00	1.000	\$0.00	\$159.00



PRINCIPAL
WARRANTY CORP.

View Claim Status

 **PRINCIPAL WARRANTY CORP.**

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Quote ▾ Contract ▾ Remittance ▾ **Claims** Reports Settings

General Information [Back to Search](#)

Purchase Date	04/21/2015	Customer Name:	Smith, Sally	Vehicle:	1FMHK7B8XC GA41591 <small>Attributes</small>
Mfg. Warr. Start Date:		Address:	123 Anystreet		2012 FORD EXPLORER
Seller:	Test Chevy of Seattle		Anytown, WA 98877	Sale Odometer:	24,000
F&I Manager/Sales Associate:	Kelly Coulter Quote	Primary Ph.:		Veh. Purchase Date:	04/14/2015
Stock #:		Secondary Ph.:			
Lienholder:		Email:			
		Language:	EN		
		Alt. Contact:			

Service Contract (AC200000237W) Active A

Plan Type:	Used	Term:	36	Miles:	36,000	Ded:	\$100	Retail:	\$2,012.00 ▾
Program:	2-Principal Auto Care Used	Payment Option:	Single Pay						
Plan Name:	3-PAC Used Preferred	Effective Date:	04/21/2015 - 04/21/2018						
Added Options:		Effective Odom:	24,000 - 60,000						

[Covered Components](#)

Claims [Add Claim](#)

Status	Claim#	RO#	Repair Center	Loss Date	Loss Odom	Description
Open	1000000069	XO009	Test Chevy of Seattle	04/23/2015	33,000	

[Copy of Contract](#)

Once a claim has been submitted you can view the status by Claim#.

Click the highlighted claim# to view current details of the claim.

Claim Detail

Claim Information (1000003832) - Open

Received Date: 07/26/2018 Loss Date: 07/26/2018 Loss Odometer: 18,999
 Repair Number: 999999 Customer Phone #: (999) 999-9999 Service Contact: 999-999-9999
 Dealership: BMW of Eugene Email: claims@principalwarrantycorp.com

Payment Summary

Parts	Labor	Sublet	Other	Subtotal	Tax	Deductible	Total
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Payment History

Open Items

Item	Primary Loss Code	Description	Covered ?*
A01	CO006	Radiator / Cooling	Yes

Detail Type	Loss Code	Loss Description	Part #/LG	Description	Covered ?*
Deductible		Deductible			
Labor	CO006	Radiator / Cooling		Labor Guide	Yes
Part	CO006	Radiator / Cooling	1231321321	Radiator	Yes
Labor	CO006	Radiator / Cooling		Labor Guide	Yes
Part	CO006	Radiator / Cooling	NA	coolant	Yes

Denied Items

Cancelled Items

Claim Documents

- Claim Invoice [Attach](#)
- Claim Estimate [Attach](#)
- Maintenance Records [Attach](#)
- Inspection Invoice [Attach](#)

Claim information includes:

- Claims Status
- Repair Breakdown

***Please note, 'Y' or 'Yes' in the 'Covered' column does not mean repair approval. It simply refers to eligibility. Also see disclosure at the bottom of each screen. Before commencing repairs, please ensure you have obtained an authorization # from a PWC claims adjuster.

Once you have received authorization and repairs are complete, you may attach the final signed invoice here, email to payments@principalwarrantycorp.com or fax to (360) 686-7763.



Claim Tracking



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Contract **Claims**

Filters

Search By:

Claim List

<< Prev Page 1 of 5 Next >> Records Per Page: 25

Status	Claim #	RO#	RO Rcvd Date	Loss Date	VIN	Loss Description	Last Pay Date	Last Pay Amt
P Paid	C000003068	374637		12/01/2016	FR554176	Key Replacement \$800/Key Replacement, Key Fob Reprogramming Labor Fee/Key Replacement	05/21/2018	\$211.93
D Denied	C000001089	380585		05/17/2017	B6466661			
P Paid	1000001110	380922	05/26/2017	05/26/2017	D1197210	Wheel Bearing(s)/Suspension, Emissions Components/Fuel, Exhaust & Air Induction, Rack and Pinion Assembly/Steering, Rental-Covered Repair (\$40/Day, 8 Days Max)/Additional Benefits	06/15/2017	\$2,116.25
P Paid	1000001198	381659	06/20/2017	06/19/2017	EC469282	Engine Coolant Temperature Sensor/Cooling, Engine Coolant Recovery Tank/Cooling	02/13/2018	\$351.11
C Cancelled	C000001237	376431		06/28/2017	CC138629			
P Paid	C000001288			06/28/2017	CC138629			
D Denied	C000001263	228297		07/05/2017	ABB59592			
P Paid	1000001277	382242	07/07/2017	07/06/2017	8G268516	Internal Lubricated Component(s)/Engine, Claim Reduction Due to LOL/Reductions/Reviews/Adjustments	07/31/2017	\$3,000.00
P Paid	C000001352	382996		07/26/2017	BL511646	Idler Pulley/Bearing/Cooling, ABS Wheel Speed Sensor (s)/Brakes, S&G - Oil Pan Gasket/Engine, S&G - Intake Manifold Gasket(s)/Engine, Rental-Covered Repair (\$40/Day, 8 Days Max)/Additional Benefits	02/22/2018	\$1,111.45
P Paid	1000001487	384062	08/28/2017	08/22/2017	C4216691	Emissions Components/Fuel, Exhaust & Air Induction	09/13/2017	\$196.75

Status: ● - Open ● - Cancelled ● - Denied ● - Paid ● - Void

Click on the 'Claims' tab to get a view of all claims filed for your dealer regardless of the repair facility.

Click on the claim reference # link to get more detail about a specific claim.

Status on each claim is provided on left side. Legend at the bottom of the screen provides explanation.



Contact Us

Contract changes, rejects, general contract questions

admin@principalwarrantycorp.com

Cancellations

cancellations@principalwarrantycorp.com

Claim and coverage questions

claims@principalwarrantycorp.com

Marketing material ordering

orders@principalwarrantycorp.com

All other inquiries

dealerservices@principalwarrantycorp.com

